**Paul OGAR**

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**OBJECTIVE**

Cheerful and energetic professional seeking a Supermarket Assistant position at Waitrose & Partners to utilize strong customer service skills, retail experience, and passion for food in contributing to the Partnership's purpose of creating a happier world.

**RELEVANT EXPERIENCE**

Store Assistant (Customer Service Role): Ibrahim Water Cooperation,

Lokoja, Kogi State, Nigeria 2012 - 2015

* Provided excellent customer service, enhancing shopping experience for patrons
* Operated cash register, managing daily transactions and sales with high accuracy
* Resolved customer inquiries and complaints effectively and professionally
* Assisted customers in locating products and providing product information
* Maintained a clean and organized store environment to ensure customer satisfaction

Volunteer Organizer: Lagos Business School Summer 2022

* Welcomed and assisted 80 students, providing schedules and information
* Coordinated with external providers to ensure smooth event operations
* Demonstrated strong communication skills in a professional environment

**KEY SKILLS**

* Exceptional customer service and interaction
* Effective communication and problem-solving
* Cash handling and POS operation
* Stock management and replenishment
* Adaptability and multitasking
* Team collaboration and support
* Attention to detail and high work standards
* Willingness to learn about food and drink trends

**EDUCATION**

BSc Computer Science (In progress)

Nottingham Trent University Fall 2022 - Present

**REFERENCES**

Available upon request